

TOP TEN

Questions to ask a moving company before you hire them!

10.) How should I prepare for my move?

Since most moving companies will charge you by the hour for their services, there are many things you can do to help prepare for Moving Day that will save you time and money. For our complete list of money saving tips please see our "Moving Tips" link.

9.) What items should we move ourselves?

To comply with federal, state and local laws our insurance company regulates what we can and cannot transport. We ask our customers to transport the following items: firearms, ammunition, fireworks, propane bottles (even if they are empty), gas cans, aerosol cans, oxygen bottles, any flammable liquids, live plants, collectibles, or any item of intrinsic value. There are a few other items that require special handling and should be moved by experts in their field. These items include a grand or baby grand piano, hot tub and a pool table.

8.) How long has your company been in business?

In the moving industry especially, there are dozens of new companies that emerge each year and are gone the next, This makes it very difficult to know what a company's reputation is because they haven't been in business long enough to establish one, Moving Day has been proudly moving Colorado residents for over 12 years I In that time we have established a reputation of excellence and professionalism with every move, If our reputation doesn't speak for itself, just ask anyone of our thousands of satisfied and repeat customers.

7.) How do you charge for your service?

Most local moving companies will charge you by the hour for their services, However, there can be many additional or surprise charges that are incurred, but never mentioned, If a certain company has extra charges for stairs, overtime, fuel, mileage, etc" it will be in their contract. Ask for a copy of the contract in advance. Every company should have a Moving Service Agreement (contract) for the service they offer, be sure to read it and ask questions.

6.) Does your company use employees or subcontractors?

Never hire a moving company that uses subcontractors, students, day laborers or temps. These kind of inexperienced workers typically have no loyalty to the company or consequence for their actions, Regardless of what moving company you choose, your move will only be as good as movers they send.

5.) Does your company provide workers comp. for its employees?

Any company that uses employees (not subcontractors) is required by the state to carry workers compensation insurance for those employees. This does not mean that they are compliant. Workers

compensation is expensive and many smaller companies don't have it. Protect yourself as a consumer and insist on seeing proof of this insurance. Ask for the agencies name and policy number.

4.) Does your company use its own trucks and equipment?

Moving companies that rent trucks and equipment for local moves should be a red flag. These companies typically charge more, are not insured, have higher minimums, use subcontractors and are very unreliable. At Moving Day, we not only use our own trucks, we have a diversified line of equipment that will meet any of your local or out of town moving needs.

3.) Is there a deposit required to schedule?

It is not uncommon for a moving company to require a non-refundable deposit to schedule your move. If you have to change your moving date or time, you can lose your deposit and your reservation altogether. At Moving Day, there is no deposit needed to schedule your move and your reservation may be changed at any time for any reason.

2.) Does your company have its PUC?

What's a PUC and why is it so important? The PUC (Public Utilities Commission) is a state agency that regulates all transportation in the state of Colorado. Moving companies fall into this category and are required to be registered. Again, they are required but many are not. Having a PUC number assures you, the consumer, that the moving company is licensed with the state, properly insured and the owners have no criminal background. Moving Day's PUC number is HHG-00158.

1.) Is your moving company insured?

This question ranks as are number one most important question to ask because it is also our most frequently asked question by our customers. It also happens to be the most misunderstood and misrepresented question of them all. Unless you know specifically what to ask and what answers you're looking for, asking this question is useless. Here's what to look for; general liability coverage, comp and collision on their own vehicle, and cargo insurance. Just as we said about workers compensation insurance, protect yourself as a consumer and insist on seeing proof of insurance.

Find out for yourself why Moving Day is the most recommended moving company in Colorado Springs.

We hope this information will help you make a more informed decision, if you have any questions you can contact us at (719) 531-0250.